

Consumer Policy Statement – Covid 19

Updated – June 9th, 2020

Our policy on infectious diseases requires that guests self-declare if they have Covid-19 symptoms before considering to join a wine tour. Guests will not be allowed to participate on the wine tour if they have prior knowledge of symptoms or develop symptoms during the day.

Guests who develop symptoms on the tour will have to leave the tour and make other arrangements to get back to their home for self-isolation as per the UK government guidance.

We will endeavour to perform a rigorous cleaning regime on our vehicles and in conjunction with our partners, but guests must manage their own risk and acknowledge they have decided to come on a wine tour with other people. We highly recommend that guests wash their hands frequently or use appropriate hand sanitiser throughout the day. It is not mandatory to wear a face-covering during the day or while in the mini-bus/coach but you may be closer than 2 meters from other people while in the vehicle.

We attempt to reduce Covid-19 transmission through the following risk mitigation measures:

- Publish a Covid-19 Policy
- Conduct a Covid-19 Risk Assessment
- Group Bubble Approach
- Social distancing where possible
- Reducing general contact – greetings and farewells
- Encouraging handwashing and hygiene

Group Bubble Approach

